



# Why Should You Choose RamQuest?

## THE RAMQUEST SOLUTION HIGHLIGHTS

- » **Completely Configurable.** Don't change your company to fit an application, configure RamQuest's solution to adapt to your business process. Our Professional Services Group also has the ability to customize the application to processes that are unique to your organization or state.
- » **Workflow Dashboard.** This dynamic tool simplifies management of the process of moving orders through your organization by giving visibility into an order from start to finish. This is a real-time environment that improves performance, increases efficiency, gives transparency and increases visibility across all aspects of an organization.
- » **RQUG.** The RamQuest User Group provides a forum for users to exchange ideas and tips and hosts an annual users conference. RQUG also provides critical feedback from our customers on new features, usability and future enhancements.
- » **Legislative Advocacy.** RamQuest has served on ALTA's RESPA Task Force since its inception in 2009. This role has uniquely positioned RamQuest as an education and information resource throughout the industry. Because we are informed, we ensure that our customers stay informed and that we are able to deliver the solutions our customers need, well in advance of when they need them.
- » **Digital Network.** Closing Market is RamQuest's application to application interface that connects you with all of your business partners and allows each participant to work from their own systems. With real-time, 2-way communication, receive orders from brokers and lender, order services electronically communicate and collaborate with underwriters.

See more highlights on the next page...

## WHO IS RAMQUEST?

A leader in the industry, RamQuest has served as a cornerstone since 1991, with products currently in use nationwide; and we've enabled customers of all sizes to achieve extraordinary results. RamQuest brings our expert team of title, technology and business professionals to every customer engagement. Armed with 100's of years of experience and knowledge gained from 1,000's of customer implementations, the RamQuest team is committed to our partnerships and to being a partner in your operation's success.

## THE BENEFITS OF CHOOSING RAMQUEST

RamQuest has the only solution in the industry that delivers all of the core functionality that today's title company demands, providing unique, unprecedented tools to secure and maintain a competitive advantage and gain market share. And, while we provide cutting-edge solutions that enable you to keep your business on the forefront of the industry, we go well beyond just technology.

RamQuest engages in long-term business partnerships with each and every one of our customers. And, RamQuest's active legislative involvement gives all of our customers a voice in industry regulatory matters. These are just a few examples of RamQuest's unwavering commitment to meet and exceed our customer's needs.



## More RamQuest Solution Highlights

» **RamQuest SPEED™ Technology.** With a Single Point of Entering and Editing Data, any entry or change that you make instantly updates the entire solution. Eliminates repetitive data entry, saving you time and money by speeding up production and reducing the possibilities for errors.

» **2010 HUD.** When RamQuest developed our 2010 solution, we wanted to ensure that it went beyond mere compliance. RamQuest's 2010 HUD is fully integrated, transferring data from page 2 to page 3, and not only gives the capability to easily produce a 2010 HUD-1, but also enabled users to better understand the regulation itself.

» **Mobile Communication Tool.** Create competitive advantage and take customer service to a new level with CM Mobile and enable instant access to files – 24/7, anytime, anywhere – all from the convenience of your iPhone or iPad. Customers can get quick updates on the status of an order, instantly view documents related to a file and even add notes to an order on the go. With CM Mobile, you make doing business with your company easier than ever before.

» **File, Order And Employee Productivity Tracking.** Effectively and accurately forecast while understanding the strengths of your workforce.

» **Unlimited Real Time Reports.** You can run company wide reports at any time with our free report writer. We provide a comprehensive set of pre-configured reports as well as the ability for you to customize reports based on individual business needs.

» **Built In Document Generator.** Applications utilize RTF (Rich Text Format) a universal format designed to eliminate the need to constantly upgrade your word processing software. No word processing software is necessary to utilize RamQuest products.

» **Regional Security Model.** Security features that offer full control, including the ability to isolate Regions, Branches and Fee Attorneys from each other. You decide who has access to what data.

» **Logical And Intuitive Interface.** Enjoy an application so easy to use that users can be proficient in just two days.

» **Easy Integration With Other Applications.** Our open architecture allows you to easily integrate with other applications including loan origination systems or financial applications.

» **On-line Transaction Management System.** Our real time, secure internet portal allows you to update and receive orders, 24/7. Eliminate the need to email, fax or courier documents. Simply publish to the Web for secure, instant updates for both your customers and business partners.

» **Remote Access.** Close from anywhere you have internet access! All you need is a local printer.

» **Comprehensive Document Management System.** Eliminate the need for costly, time consuming paper storage. Import or attach any type of file or document and instantly publish to the web.

» **Agent/Vendor Management.** Enables your business to track and manage vendor services and recording instruments. Vendor information and fees are fed directly to the HUD and check writing to improve business process integration and workflow with your business partners.