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Where do you want your business to go?
And how are you going to get there?

Standing still and status quo are no longer enough. Anything not moving forward is moving backward and it is critical that you propel your business forward to ensure that you will lead in the markets you serve today and grow your operation for years to come. This momentum will ensure your business is on the leading edge of information and innovation…and you can do all of this with One.

Built on the Microsoft® .NET platform, RamQuest One commands the flexibility, speed and security that you demand while still delivering the foundation for future innovation.

RamQuest One is designed to accommodate the business needs of your operation, regardless of size or location. And, RamQuest One’s revolutionary architecture ensures that this is the One solution that can be tailored to fit your business needs today and can be adapted to accommodate your business as it grows and changes tomorrow.

Introducing RamQuest One…

One Direction…
RamQuest One combines flexible new architecture with the latest in technology to ensure that this is the One application that will meet all of the requirements for your title and settlement operation, today and tomorrow.

One Partner…
At RamQuest, we take pride in our long-standing reputation for delivering world-class business solutions to our customers. Competing in business today is tough and we know that in addition to the industry’s best solution, each of our customers need the experience we can offer as a business partner to stand with them, support them and back their business.

One Solution…
By combining the superior features and functionality in our proven Complete Closing Suite with industry-leading technology, RamQuest has developed One revolutionary new product. One fully integrated title, settlement and escrow solution designed to fully support your operation today as it enables your business well beyond tomorrow.
Why RamQuest One?

RamQuest One is the next generation in title and escrow production solutions. Built using the latest Microsoft technologies, this cutting-edge platform combines modern, innovative technology with the best-in-class business experience of RamQuest to deliver the One solution you need for your business, today and tomorrow.

RamQuest One’s capabilities have been extended to take full advantage of its .NET framework, resulting in the most flexible solution on the market today. RamQuest One is scalable, secure, comprehensive and efficient. And, RamQuest One is designed to be configured to meet all of your business requirements, without the need for costly custom development.

RamQuest One exceeds today’s business needs and delivers tomorrow’s innovations.

Users are presented with a welcome screen upon entering the RamQuest One application.
Revolutionary Technology and Architecture
The advanced technology of the Microsoft .NET platform that serves as the foundation for RamQuest One enables this solution to command maximum power, speed and stability. RamQuest One’s new architecture ensures easy deployment and updates. And, the flexible presentation of RamQuest One gives your operation the ability to customize user interfaces based on roles, for an enhanced experience, increased speed of adoption and reduction in training costs.

Capture information specific to your business without custom programming.

Capture Custom Information
RamQuest One enables you to capture additional title and settlement information needed by your business without costly custom programming and development. Your users now have the ability to create custom screens in order to gather and manage information specific to your organization or to a particular type of order like REO, Foreclosure or 1031 Transactions. This custom data is then easily made available for use in documents, reports and other areas of the RamQuest One platform, increasing efficiency and improving effectiveness.
Truly Customizable Workflow
Managing the process of moving orders through your organization becomes easy with customizable, user-defined workflows. RamQuest One’s Workflow enables comprehensive management and visibility of an order, from start to finish. Users can assign an order or tasks associated with an order (both internally and externally), view tasks across all orders and get at-a-glance productivity information. This dynamic tool improves performance, gives transparency and increases visibility across all aspects of an organization.

- Truly customizable and user defined
- Fully automated with detailed options
- Enables better performance management
- Dynamic snapshot of your “To Do” list
RamQuest One...Directly Impact Your Bottom Line

Position your business to increase profitability like never before. From access to intuitive integrations that are critical to your business, to visibility into every aspect of your operation to tools that mitigate risk and enhance control, RamQuest One puts everything that you need at your fingertips to ensure that you can grow your business.

With built-in integrations to satisfy all of the business requirements of your operation, RamQuest One eliminates the need to pay to develop and maintain one-off integrations. RamQuest One also enables your business to create screens to capture operation-specific data without having to pay for costly custom development. RamQuest One is the most comprehensive solution on the market today and with it, you have everything that you need for your day-to-day title and settlement operation, all in one application.

RamQuest One is designed to help grow your business.

RamQuest One puts all of the tools that you need for your business right at your fingertips.
Enhanced Visibility
Enhanced visibility, a nicety today, is quickly becoming a necessity in our industry. With RamQuest One’s Workflow Dashboard, interactive reporting and secure logging, you have tools at your fingertips to ensure the transparency that underwriters and business partners demand.

Risk Management
The advanced Microsoft® technology that is the framework for RamQuest One enables extensive logging and tracking controls, plus tools that mitigate risk and enhance security.
Security Controls by Groups/User
Security Controls by Groups/User establishes title and escrow security at granular levels to support your operation’s structure.

3-Way Account Reconciliation
With RamQuest One’s fully-integrated 3-Way Account Reconciliation, information is fed directly from Check Writing and eliminates the extra steps to import or export, delivers a real-time view into your bank account(s) and provides secure audit trails.
Positive Pay
A valuable additional security feature, Positive Pay creates a file for your bank with transactions authorized for payment.

E-bank Reconciliation
RamQuest One does the account reconciliation “heavy lifting” for you by importing detailed cleared transactions from your bank. Not only will this speed reconciliation, this significantly reduces chance of fraud and minimizes errors.
RamQuest One...Full of Functionality

Making your company easier to do business with...
RamQuest One was designed for today’s title company. Innovative technology, cutting-edge tools and industry-leading capability ensure that it is easier to do business with your company. The easier it is to do business with your company, the more business you can get. Set your business apart, gain competitive advantages and drive business with RamQuest One.

System configuration control allows you to optimize RamQuest One to meet your business needs.

Configure the system to meet your business needs...
RamQuest One puts you in control with system configuration capability that allows you to optimize our solution to meet your business needs.

Design custom screens, configure workflow, customize user experience, create custom documents and interactive reports, establish and maintain rates with our built-in Rate Engine – and the list goes on; all to ensure that our solution is the perfect fit for your business, regardless of size, setup or geography. And you can do all of this without the need for time-consuming, costly, custom development.
Your operation will have complete control over rates.

Plus, enable efficiencies with a completely new Rate Engine...
In an industry first, RamQuest One gives your operation complete control over rates. RamQuest One features a fully integrated, brand new Rate Engine that enables streamlined setup, management and maintenance of your title insurance rates. Not only do you have the ability to make changes, updates and modifications as needed, with RamQuest One’s new Rate Engine you also have visibility into the calculations, which provides another set of checks and balances to ensure accuracy and to assist with troubleshooting.

Increase your productivity and streamline production with Closing Market...
RamQuest One features a seamless integration to Closing Market, RamQuest’s application-to-application interface that connects you with all of your business partners and allows each participant to work from their own software.
Your Closing Market connection inside RamQuest One enables real-time, 2-way communication and collaboration with title search partners, closing service providers, e-recording companies, loan origination solutions, underwriters and more. Your lenders can initiate orders to your title company in a matter of seconds. You can order services with the click of a mouse or collaborate with your lenders on the HUD and other settlement documents. This real-time collaboration ensures effective communication, which is becoming more and more critical.

Closing Market enables you to differentiate your business, provide superior service and gain significant advantages not available elsewhere.

Communicate with your customers via the internet.

Enhance customer service with convenient 24/7 access to files...
Take customer service to a new level while increasing operational efficiency as RamQuest One enables you to communicate with your customers via the internet. From your website, realtors, lenders, buyers and sellers can easily access pertinent order information. And, you maintain control with easy-to-manage security settings and rules that will automatically route incoming orders.

Reduce phone calls and enhance your customers’ experience as they initiate orders, send documents and check their order status - 24/7, anytime, anywhere.
And of course, RamQuest One enables you to facilitate core business processes, but better than ever before.

Processes like:

**Order Entry**
Base file, reporting and contract information is keyed a single time or automatically populated from integrated loan origination solutions and then stored for retrieval or deployed to other areas of the order, including documents and reports.

**Title Production**
Collects information for specific title products that may be required with an order such as Commitments, Title Reports and Title Guarantees.

**Policy Production**
Quick and easy creation of necessary title insurance products that integrates title production information.

**Recording Tracking**
Detailed breakdown, for reporting purposes, of recording costs and courthouse recording information for each document associated with a file.

**HUD-1**
Brings the 2010 RESPA form to life, displaying combined charges for buyer and seller on the 3-page form, enabling users to intuitively work the form as they go.

**Settlement Statement**
Separate but detailed credits and debits for both buyers and sellers, for commercial or other orders that do not require a HUD-1; add lines to fit business needs.

**Order Scheduling**
Centralized calendar for closings and other relevant events where closing dates and times are automatically populated, increasing efficiency and eliminating errors.

**Check Writing**
Creation of receipts and disbursements within orders in the system and a seamless transfer of information between Check Writing and the HUD-1, HUD-1a and Settlement Statement with a simple mouse click.

**Invoicing**
Billing, payments and credits for services associated with an order are maintained, managed and applied.
Electronic Document Retention
Your virtual file – saves time and money, enables efficiency and provides the foundation for centralized processing.

Vendor Management
Enable vendor selection based on order criteria, geographic definition, task or price, as defined in your operation’s configuration.

Workflow
Simplify management of the process of moving orders through your organization and monitoring tasks by giving visibility into an order, from start to finish.

Escrow Accounting
RamQuest One’s Escrow Accounting facilitates 3-way reconciliation of escrow/trust accounts based on transactions within the order.
What’s Behind The Software?

RamQuest brings our entire team of title, technology and business experts to each and every customer engagement. Armed with hundreds of years of combined experience and the knowledge gained from thousands of unique customer implementations, the breadth and depth of the RamQuest Team’s experience is unmatched in this industry.

RamQuest’s strong engagement with our User Group gives you a voice in the on-going design of your software and guarantees that RamQuest understands the needs of the title and settlement industry. RamQuest is about much more than just technology. In everything we do, RamQuest is unwavering in our commitment to meet and exceed your needs.

At RamQuest, we believe that closing is just the beginning. This philosophy drives our team to develop highly configurable and intuitive tools for your business...and we don’t stop there. From the desire to provide both customer and industry education, to serving as an active legislative advocate, RamQuest refuses to settle. It’s this strategic, forward thinking that ensures that you have the solutions you need, well in advance of when you need them; and our unrivaled experience as a partner for your business gives you unprecedented advantages in the markets you serve.