# Why use ServiceLink's signing service?

#### Improved consumer experience:

Our closing scheduling solution mirrors the experience provided by leading ride-sharing platforms: consumers select their preferred date, time and location and instantly receive their signing agent's name, contact information and make and model of their vehicle.

#### Increased consistency:

Provide every consumer with the same consistent signing experience. Our solution is available in all 50 states and can be integrated into your point-of-sale solution.

#### • Easy implementation:

Our vendor-agnostic solution is plug-and-play into your existing processes. We're capable of connecting via any industry remote online notarization platform.

#### No cost:

Provide a better consumer experience through instant digital scheduling – with no additional cost to your consumers.

#### Proven signing agent network:

12,500+ notaries and attorneys make up our closing network and are managed individually by ServiceLink.

#### Increased efficiency:

Reduce your cycle times because almost every consumer selects the first date presented to them, and using this platform leads to a nearly 100% reduction in reschedules. Nearly 100% of orders are instantly are automatically assigned to a member of our notary network.

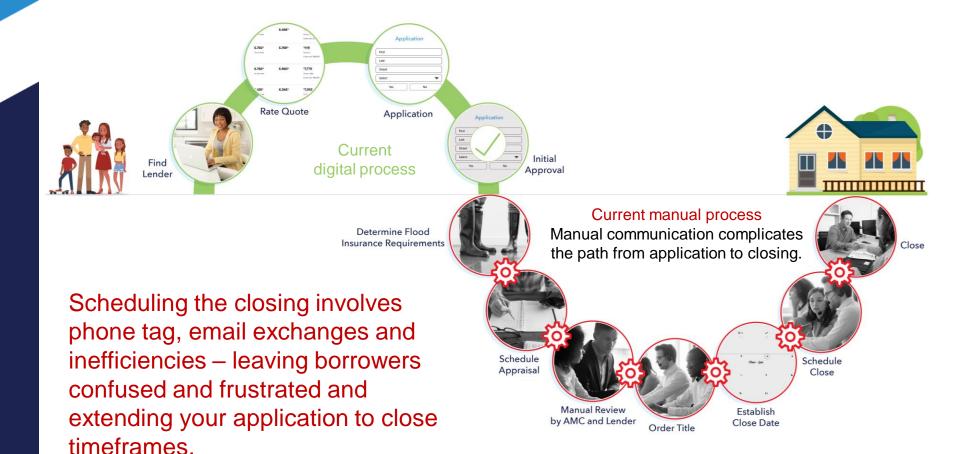
#### • Transparency into key milestones:

Receive confirmation of key steps in the process – including package delivery to agent, signing check in and check out and closing package shipment.

#### Stability:

Close with confidence knowing that we have the financial backing of Fidelity National Financial and serve as their centralized innovation and technology division.

# Today's borrowers expect a transparent, digital mortgage experience – and today's closing scheduling experience isn't delivering.



# More than 5 years ago, we created a better option for scheduling closing appointments.

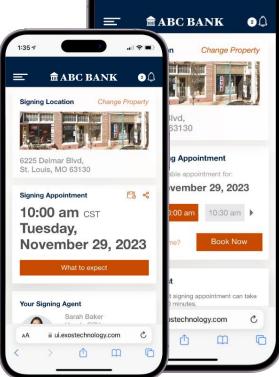


### **EXOS Close**

Lenders and consumers eliminate uncertainty and delays with instant digital closing scheduling:

 Consumers and lenders see the exact dates and times signing agents are available and instantly select their preferred date, time and location

- Available nationwide
- Access to dedicated signing agent panel
- Supports face-to-face, hybrid, and remote eClosings and can integrate into any signing platform



Closing scheduling

**EXOS®** statistics



Average time in Consumer-scheduled model for agentconfirm appt



Average time in Lender-Scheduled Model for agentconfirmed appt



of consumers selected the first available date to close



reduction in reschedules





**Remote Online Notarization** 

## Easily transition to electronic notarization

ServiceLink offers in-person electronic notarization and remote online notarization options so lenders can experience the benefits of electronic notarization, wherever they are on their digital journey.

Using eClosing for refinance and home equity transactions: ServiceLink provides eClosing options for all title products, both insured and uninsured products, so you can navigate a shifting market.

Making the transition to eClosing: ServiceLink provides the technology, expertise and service to enable a plug-in-play transition to electronic notarization.

Platform agnostic: ServiceLink is platform agnostic for IPEN and RON signings providing the flexibility to perform these transactions to meet a Lender's needs.

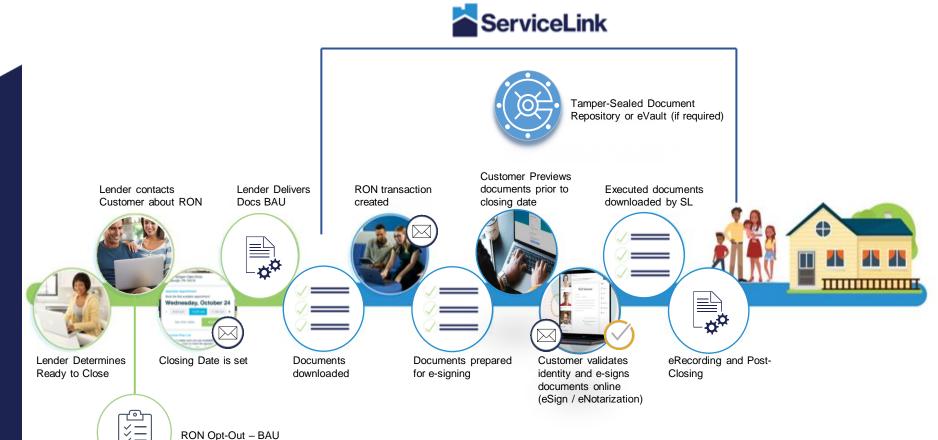
Reduced fees: ServiceLink's RON partnerships, process efficiencies and ability to easily scale allow for reduced signing fees.

Increasing cost-efficiency: A recent industry study showed that mortgage lenders can save nearly \$444 on their per loan costs by conducting full eClosings.

Starting with in-person electronic notarization (IPEN): IPEN offers many of the same benefits of remote online notarization (RON) – reduced post-close issues and instant document transfer and disbursements - while still allowing for a face-to-face and/or in-branch closing experience.

# ServiceLink's Remote Online Notarization (RON) signing workflow

ServiceLink's RON signing process easily plugs and plays in your existing workflow



Closing Signing Process

## ServiceLink & Notarize Partnership

ServiceLink and Notarize have recently partnered to introduce a plug-andplay solution reducing signing fees and adding efficiencies to the closing and post-closing processes.





ServiceLink & Notarize partner to make RON adoption for home equity lending easy

